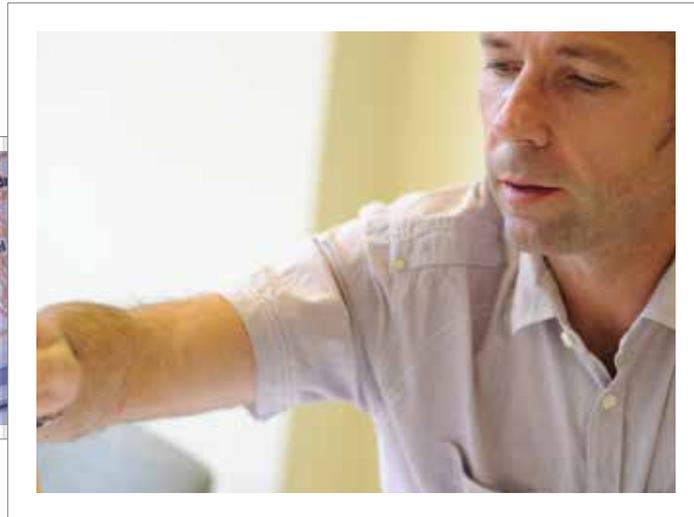
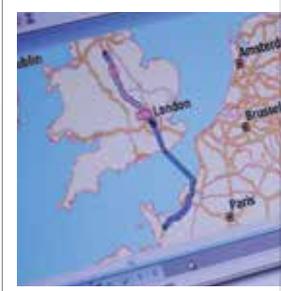




ACP FREIGHT SERVICES

your partner in europe



ACP Freight Services
European Road Freight Specialists

Welcome to ACP Freight

European Road Freight Specialists



- 1 Longevity**
Established since 1996 – full trading members of the RHA and BIFA.
- 2 Experience**
Working as a team – 150 years' experience in the industry.
- 3 Flexibility**
Great coverage and customer service made possible by our combined fleet of dedicated and freight forwarding vehicles.
- 4 Unique Approach**
Same care and attention given to customers, suppliers and members of staff.
- 5 Communication**
Multilingual staff able to monitor all shipments from receipt to completion.
- 6 Reliability**
Our operational systems have enabled us to be accredited to what is now ISO 9001/2008 since 1998 and Investors in People since 2004.



When you need help...

...then help is at hand. Just contact a member
of our friendly team to assist.



Our History

ACP was formed in 1996 as a result of a management buyout. We initially offered a driver-accompanied freight service to France.

Our previous experience of working for a large trailer operator had convinced us that the best way of offering a complete service to our clients was to run our road transport service in tandem with a freight forwarding team. Our success in achieving this means we can offer a complete road freight forwarding service to Europe for our import and export customers.



ACP has access to a wide range of trailers and can also provide full or direct part load services without the need for any transshipment. This means we can respond to our customers' enquiries with flexible solutions that directly address their needs. Therefore, we have the ability to work with all customers – whatever their business or the scale of their requirements.

Our Approach

Very few companies in our industry run road transport and freight forwarding operations alongside one another.

Road transport operations place greater emphasis on the continual relay of information to the hauliers; in turn, this team is in direct contact with its drivers and uses every resource at its disposal to ensure data is transmitted quickly, efficiently and accurately.

A freight forwarding service is different – albeit in a subtle way. It is as much about the accurate transmission of information as it is providing first-class customer service to the customer. Ensuring the collection or delivery is completed on time, supplying vehicle details and providing accurate information – all of this must be done, whilst ensuring the customer is kept fully up-to-date with any important changes.

Your Solution



ACP Freight has the experience, the people and the resources to locate the right solution for you.

Our small-business approach to relationship building – coupled together with our extensive resources – means you'll receive all the benefits of working with a larger organisation, whilst also benefiting from the close level of customer care normally associated with smaller-scaled operations.

For a road transport or freight forwarding quotation – or to find out more about how we can help your business – please call us on or, if you prefer, send us an email.



Services Overview

Road Freight Services Throughout Europe

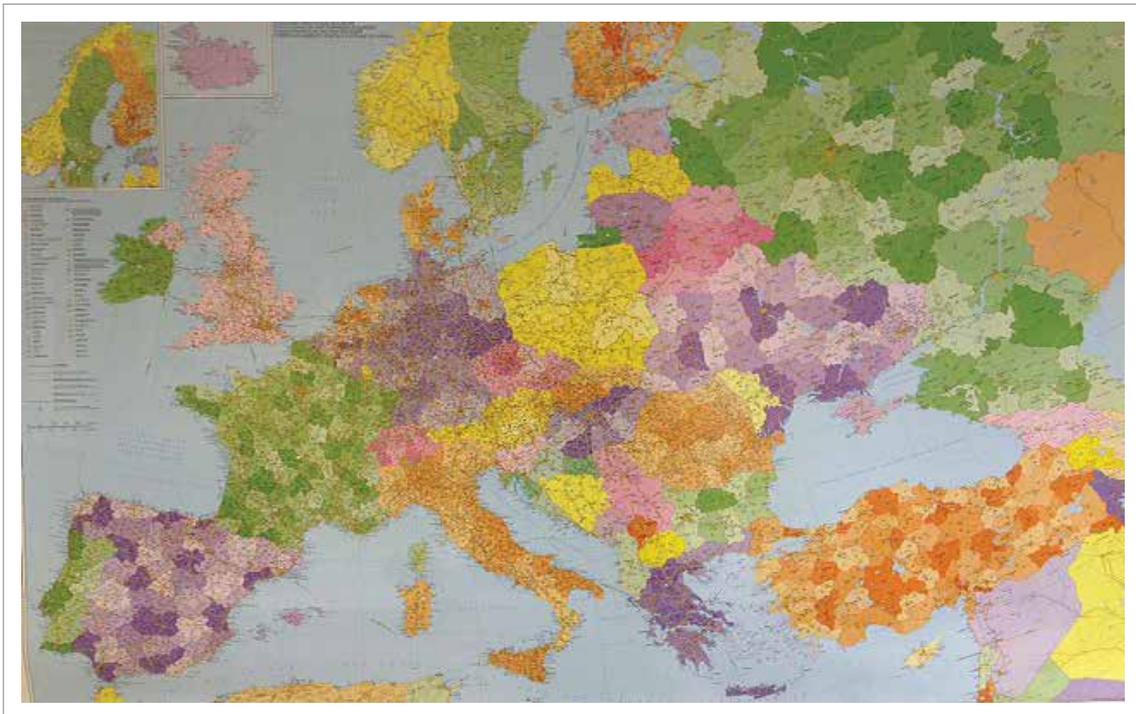
ACP began by offering its customers a road freight service to France. Since then, and in response to growing demand, we've increased our coverage to include the majority of Europe. In tandem with this, we've also worked hard to establish connections with reliable agents and hauliers to provide a seamless collection or delivery service – on a full or part load basis – at an affordable cost to our customers and without the need for any transshipment. With many years experience in the industry (collectively more than 150!), our company is well positioned to help you – whether your requirement is short- or long-term and for large or small volumes.

We have access to a diverse range of trailers that allow us to respond to a wide range of enquiries. Whether you need to transport hazardous, fragile or refrigerated goods, we will provide equipment that's fully appropriate to the consignment.

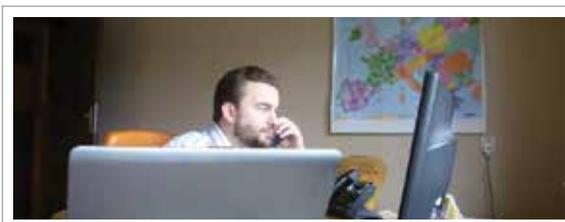
Our multi-lingual office-based team will also be supporting our drivers to ensure your consignment is delivered on time.

To discuss your existing needs, you can call us for an informal discussion or call us on 023 9286 2112.

We promise to respond to all enquiries as a matter of urgency.



Central and Eastern European Freight Forwarding



As a service-led business, we listen carefully to what our customers have to say, adapting and expanding our approach wherever practical to accommodate their changing needs. At the same time, we will never

implement change unless we are confident we can provide a freight forwarding service that meets the high standards our customers expect and deserve. That's why, before making the decision to operate within Eastern Europe, we spent time carefully researching and appointing agents and source hauliers that we knew would be reliable.

As a result, ACP is now able to offer a complete transportation service to Central and Eastern European countries – regular and direct and including: Hungary, Czech Republic, Slovakia, Romania, Bulgaria, Poland, Turkey, all of the Baltic Countries and former Yugoslavian states. We will be able to offer different types of trailers to deliver or collect your consignment, too, and any driver selected for the job will have experience of working within the Central and Eastern European territories.

Western European Freight Services



Demand for our freight forwarding services to Western Europe has steadily increased since we began trading. In order to fulfil this requirement for our customers, we've taken time to build strong and lasting relationships with the carriers operating these routes. This has enabled us to significantly expand our geographical coverage to offer a regular service throughout Western Europe.

Providing complete and flexible freight forwarding solutions to our customers is important to us. That's why we offer more than just our core services to businesses requiring transport to these destinations. We'll also only ever hire professional drivers with experience of driving within the Western European territories, meaning your consignment will be in safe hands – from collection to delivery.



General Transport Services – UK and European



Getting your consignment delivered or collected on time, and with as little disruption as possible, is our first priority.

That's why our deliveries are normally offered with no transshipment – which makes our services ideal for customers wishing to send or collect larger consignments. We also recognise that the needs of your business will frequently change. That's why we'll always provide you with the option of a full or direct part load service, which means we can provide a logistics solution fully appropriate for the given consignment.

Over the years, the needs of our customers have constantly changed. In response to this – and to ensure we can meet the new challenges set for us – we have extended the range of services we offer.

As a result, we can now provide solutions to our customers using a range of different trailers. This means we can locate the right solution for you – no matter how complex your requirement might be.

Whether you need to transport hazardous cargo, refrigerated goods, or something entirely different, we'll be able to provide a complete European trailer service that's appropriate to your situation and on either a full- or part-load basis. We will also take great care to ensure the driver has extensive experience of the trailer they're using, so you can rest assured your consignment is in safe hands.



Trailer Service	Bed Length	Width	Height	Payloads
Euroliners	13.60m	2.45m	2.70m	24,500kg
Tauts	13.60m	2.45m	2.70m	24,500kg
Megas	13.60m	2.45m	3.0m	24,500kg
Road Trains	8.16m & 7.55m	2.45m	3.0m	24,000kg
Box	13.60m	2.45m	2.70m	24,000kg
Frigo	13.60m	2.45m	2.70m	22,000kg
Flat Beds	13.60m	2.45m	2.70m	25,000kg



Refrigerated Transport



Increasingly, customers requiring specialist freight forwarding solutions have been approaching ACP, asking whether we can provide them with refrigerated transportation services to European or UK locations. We respond to these enquiries by explaining that we have the capacity to handle any freight that is ambient, needs to be frozen or chilled.

Covering the whole of Europe – and with a dedicated team of highly experienced drivers and on-site office staff at its disposal – ACP has both the resources and expertise to provide your business with the right refrigerated transportation solution.

Wines and Beers Transportation



Our customers choose us on the merit of our reputation. Widely acknowledged within the drinks industry as a specialist wine and beer haulier, we will use our considerable experience and expertise to tailor a complete road freight service that directly addresses your requirements.

We're also unique, in that we're one of only a handful of UK operators permitted to hold their own Excise Removal Bond. To achieve this, we had to meet the HMCE's rigorous selection criteria – that we were awarded this status indicates not just the high level of service we provide, but our ongoing commitment to our customers too. As a result, we can now offer a Transport Movement Guarantee to clients who wish to transport any of their duty suspended shipments.



Our Team

The founding members of ACP have worked together as a team since 1990. Once they'd accepted the challenge of starting ACP Freight in 1996, their commitment to providing high levels of service meant the business began to steadily grow.

Our existing customers, happy with the work we did for them, began to ask for further support, and, on the merit of our reputation, we began working with other businesses and organisations too. Because of this growth we recruited new staff to join us – and we're glad to say that they, like our customers, have stayed loyal to our business. We think this is because of our philosophy, which encourages transparency, the sharing of ideas – and, of course, a happy working environment.

Because of our low staff turnover, we are able to pass on the benefit of our experience to any new members that join our team. This means our customers will only ever be working with skilled and knowledgeable staff who can give them the support they need.



Management



Alain Tremorin

Managing Director

Direct Dial: 02392 892 751

Out of Hours: 07710 418 543



Peter Stavert

Managing Director

Direct Dial: 02392 892 762

Out of Hours: 07711 570 622



Operations - Freight Forwarding



Viktoras Zotovas

Export to France

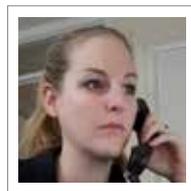
Direct Dial: 02392 892 783
Out of Hours: 07720 966 860



Mark Winiger

*Exports Western Europe
(Except FR)*

Direct Dial: 02392 892 779
Out of Hours: 07823 885 278



Johanna Jacks

*Exports Western Europe
(Except FR)*

Direct Dial: 02392 892 770



Roy Pratchett

*Exports Western Europe
(Except FR)*

Direct Dial: 02392 892 772



Sylwia Kubiak

Import operator

Direct Dial: 02392 892 775



Marcin Wolowicz

Exports Central Europe

Direct Dial: 02392 892 774



Andrew Leach

Exports to France

Direct Dial: 02392 892 755
Out of Hours: 07702 509 286



Camille Hubert

Exports to France

Direct Dial: 02392 892 752



Michael Morandet

Exports/Imports Fridge vehicles

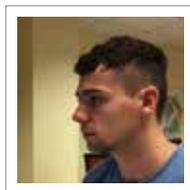
Direct Dial: 02392 892 757
Out of Hours: 07545 435 022



Primrose Hetherington

Imports from Western Europe

Direct Dial: 02392 892 767



Julien Tremorin

Commercial - Quotations

Direct Dial: 02392 892 766



Kate Barrett

Exports to France

Direct Dial: 02392 892 753



Michal Gierat

Exports/Imports Central Europe

Direct Dial: 02392 892 764
Out of Hours: 0048 609 907 501



Krysstof Turski

Exports/Imports Central Europe

Direct Dial: 02392 892 750
Out of Hours: 00 48 727 675 144



Sara Blaker

Exports to France

Direct Dial: 02392 892 753



Magdalena Piasecka

Exports/Import Central Europe

Direct Dial: 02392 892 786
Out of Hours: 00 48 698 625 508



Operations - Dedicated Vehicle Planning



Tomasz Balikowski

Export planner

Direct Dial: 02392 892 758
Out of Hours: 07720 966 859



Adrian Krajewski

Export planner

Direct Dial: 02392 892 759
Out of Hours: 07738 683 723



Sandryne Batten

Import planner

Direct Dial: 02392 892 756
Out of Hours: 07568 426 927



Joanna Ditych

Import planner

Direct Dial: 02392 892 763
Out of Hours: 07712 829 299

Commercial



Mark Donovan

Commercial - Quotations

Direct Dial: 02392 892 785



Cecile Allen

Commercial - Quotations

Direct Dial: 02392 892 771

Accounting



Chris Beard

Accounts - Suppliers

Direct Dial: 02392 892 760



Cathy Freeman

Accounts - Credit Control

Direct Dial: 02392 892 761



Ewa Laskowska

Accounts - Admin

Direct Dial: 02392 892 765



Accreditations

Our Ongoing Commitment

Since we started working together as a team in 1990, we've worked hard to achieve industry-related accreditation and certification.



We believe strongly in the importance of continuous improvement – and by handing over the power of analysis to external ombudsman we can ensure we're achieving this.

In the past fifteen years, we've achieved – and successfully retained – Investors In People status.

We were ISO 9002 accredited in August 1998, achieved BS EN 9001: 2000 in December 2002, and are also members of the following industry-related associations:

- British International Freight Association (BIFA)
- Road Haulage Association (RHA)
- International Federation of Freight Forwarders Associations (FIATA)

We believe that by striving to become an accredited freight forwarder, we will always be putting the needs of our customers first.



Investors in People

Transforming Business Performance Through People



**INVESTORS
IN PEOPLE**

In 2004, ACP was granted Investors In People Status. Since then, we've been successfully audited by their Ombudsman – a fact of which we are extremely proud, as it demonstrates our

commitment to providing an industry-leading service to our customers. It also underlines our focus on fostering an environment that allows our staff to grow, develop and – just as importantly – contribute to the future growth of our business.

During our most recent audit, it was observed that:

“ The excellence of the company's strategy in the present economic circumstances is clearly borne out by the quality of the performance

We are achieving this because of our close working relationship with our staff. We encourage their ideas at meetings, update them on important changes within the business and make sure their contributions are always recognised and rewarded. This means our customers will be working with a team that is motivated, fully informed and continually committed to the future development of ACP Freight as a business.

“ Although some haulage and freight businesses have ceased to trade, competition from the remainder has been severe... Nevertheless, the Company has continued to prosper

Just as importantly, the recent audit by IIP recognised our continued growth in the face of challenging economic circumstances. This means that our customers – both present and future – will benefit from working with a company that has successfully strategised to survive the recessionary climate. This continued stability, coupled together with our commitment to staff development, means we've become recognised as a highly versatile freight company, fully supported by a happy, loyal and capable team.





Certificate of Registration

This certificate has been awarded to

ACP Freight Services Ltd.

373/375 Old Commercial Road Portsmouth, Hampshire, PO1 4QG, United Kingdom

in recognition of the organization's Quality Management System which complies with

ISO 9001:2008

The scope of activities covered by this certificate is defined below

European Wide Road Transportation

Certificate Number:

11799/A/0001/UK/En

Date of Issue: (Original)

03 September 2004

Date of Issue:

01 October 2013

Issue No:

4

Expiry Date:

30 September 2016

Issued by:

On behalf of the Schemes Manager



If there is any doubt as to the authenticity of this certificate, please do not hesitate to contact the Head Office of the Group on info@urs-grupo.com
URS is a member of Registrar of Standards (Holdings) Limited, Washington House, 3 Dukes Road, Bournemouth, BH2 5UG, UK

Page 1 of 1



Membership Certificate



This is to certify that

ACP Freight Services Ltd

was admitted as a registered Trading Member
of the British International Freight Association

on the **12 October 2010**

Given subject to the provisions
of the Memorandum & Articles
of Association of the Association

Chairman

A blue ink signature, appearing to be 'D. J. ...', written over a horizontal line.

Director General

A large, stylized blue ink signature, appearing to be 'P. ...', written over a horizontal line.

Registered No. **2897**

This certificate remains the property of the Association and
in the event of the membership ceasing it must be returned.





Standard

Certificate of accreditation

This is to certify that

ACP Freight Services

has achieved Investors in People Standard

Valerie Todd
Chair of Investors in People

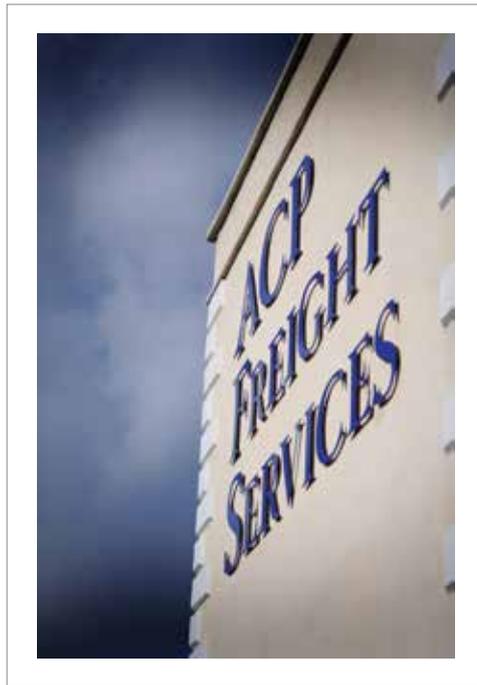
Date

25/03/2015



Investors in People is owned by the
UK Commission for Employment and Skills.





“

We've only succeeded as a business because of our commitment to treating all partners equally – regardless of whether they're a sub-contractor, a full-time employee or a client in receipt of one of our services.

”

ACP Freight Services Limited

373-375 Old Commercial Road

Portsmouth

Hampshire

PO1 4QG

UK

Telephone: +44 (0) 23 9286 2112

Fax: +44 (0) 23 9281 7132



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www.acpfreight.com



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